

## Tweendykes School - Home:School agreement



As a school we will	As parents and carers we will	
<ul> <li>Respond to the developing needs of each individual pupil.</li> <li>Celebrate and share pupils' successes, including assemblies and regular review meetings.</li> <li>Focus on the wellbeing of the pupils, providing a safe, caring and stimulating environment.</li> <li>Provide guidance and support, signposting to other services where needed.</li> <li>Provide parents with the opportunity to get involved in the wider school.</li> <li>Develop partnerships with wider services to support pupils and parents.</li> <li>Engage in person-centred planning to ensure we identify and support what is important to and what is important for all pupils.</li> <li>Follow up any grievances or complaints and aim to resolve these in a timely manner.</li> <li>Offer a range of home: school communication methods, consistently across the school. We aim to ensure all communication is offered in a timely manner.</li> <li>Daily communication – Home-school diary</li> <li>Weekly Marvellous Me to parents/carers</li> <li>Class email</li> <li>Termly parent open mornings</li> <li>Annual EHC meetings</li> <li>Termly class overview</li> <li>End of year celebration reports</li> </ul>	<ul> <li>Provide school with information about how best to support our child.</li> <li>Share our child's successes at home.</li> <li>Come to regular review meetings to help identify what our child's learning needs are (what is important to them) and how best to support them (what is important for them).</li> <li>Work with the school to support our child's learning and help implement strategies to support your child.</li> <li>Share information on any issues which may be affecting our child.</li> <li>Inform the school of preferred means of communication and keep our contact details updated.</li> <li>Maintain a good standard of conduct both in school and on online platforms relating to matters involving the school.</li> <li>Work with the school to seek to resolve any matters that come up, in a timely manner.</li> <li>Make use of the school's complaints procedure to raise concerns.</li> <li>Contact class teacher using the specified class email.</li> <li>Be aware that any phone calls unless urgent will be dealt with at the end of the school day</li> </ul>	
Signed (school staff)	Signed (parents or carers)	

Communication between home and school is vital to good communications and for the wellbeing of pupils, parents, carers and staff. This Charter sets out how communication will be managed to make sure it is balanced with a range of measures of how we will share information with you, and how you communicate with the school. This is in addition to parents' mornings, school events etc.

Social media Twitter and Tweendykes School website.	Look out for the latest events happening in your school.	Need some help/advice	Provide guidance and support, signposting to other services where needed  Andrea Whiteley - Parent Liaison lead will provide support and next steps. Call on 01482 826508
Termly open mornings	Come and discuss your child or young person's progress with the class teacher. The next date is	School email	Please use the class email for another way to contact the class teacher.  Please respect that out of hours emails will be responded to during work hours only to protect work life balance
Phone calls	You can contact your class teacher between the hours of 8.45-9.15 and 3.15 -3.45 Monday to Friday alternatively leave a message with admin for a call back at a suitable time.	School events	We encourage all parents & carers to attend the events provided at Tweendykes school Look out on social media, email and school website for notifications
Marvellous me	Marvellous Me messages and photographs will be shared during the week, we aim to send pictures of wow moments and to celebrate success with your child.	Newsletter	Look out for our Newsletter which will be sent home with you every half term